What is claimed is: 1. An adcess request processing method for use in a service provision device providing services in response to user requests / the access request processing method comprising: administrating information related to statuses of the 5 users; 6 storing users requesting the services, content of the 7 requested services, and status of users related to the 8 requested services, correlatively with processes for the 9 service requests; and 10 when a service request has been made by a one user, 11 obtaining the statuses of other users related to the 12 requested service, and based on the one user who requested a 13 service, on the other users related to the requested 14 service, and on the obtained user status, determining a 15 process for the service request. 16 2. An access tequest processing method for use in a 1 communication devide providing inter-user communication, the 2 access request prodessing method comprising: 3 storing statuses of the users; preparing a processing policy in which processes for

communication requests are set for each of the users, the

processes each in turn being according to a one user from

3

- whom there is a request for communication with another user,
- 9 to status of the other user with whom communication is
- 10 requested, and to content of the requested communication;
- 11 and
- when a request for communication occurs, determining
- and reporting to the communication device a process for the
- 14 request based, in the policy, on the user with whom
- 15 communication is requested.
 - 3. An access request processing system for use in a
 - 2 communication device providing communication among user
 - terminals on a network, the access request processing system
 - 4 comprising:
 - first storing means for storing information related to
 - 6 users;
 - 5 second storing means for storing statuses of the users;
 - third storing means for storing a processing policy in
 - 9 which processes for communication requests are set for each
 - of the users, the processes each in turn being according to
- 11 a one user from whom there is a request for communication
- with another user, to status of the other user with whom
- communication is requested, and to content of the requested
- 14 communication;
- authentication means for verifying, when a request for
- 16 communication occurs, the communication requester;

liaising means for acquiring from the communication 17 device the communication requester and requestee, as well as 18 content of the communication; 19 determining means for determining and reporting to the 20 communication device a process for the request, by obtaining 21 one of the processes in the policy based on the requestee 22 and the content of the communication acquired by said liaising means, and consulting status of the requestee and 24 information related to the requester, based on result of the 25 verification by said authentication means and on the 26 obtained processing policy; 27 an information recording means for accepting input of 28 recording in said first storing means the information 29 related to users; 30 a status recording means for accepting input of and 31 recording in said second storing means the statuses of the 32 users; and 33 a policy recording means for accepting input of and 34 recording in said third storing means the processing policy. 35 4. An access request processing device for use in a 1 communication device providing communication among user 2 terminals on a network, the access request processing device 3 comprising: first storing means for storing information related to 5 users;

second storing means for storing statuses of the users; 7 third storing means for storing a processing policy in 8 which processes for communication requests are set for each 9 of the users, the processes each in turn being according to 10 a one user who requests communication with another user, to 11 status of the other user with whom communication is 12 requested, and to content of the requested communication; 13 authentication means for verifying, when a request for 14 communication occurs, the communication requester; 15 liaising means for acquiring from the communication 16 device the communication requester and requestee, as well as 17 content of the communication; and 18 determining means for determining and reporting to the 19 communication device a process for the request, by obtaining 20 one of the processes in the policy based on the requestee 21 and the content of the communication acquired by said 22 liaising means, and consulting status of the requestee and 23 information related to the requester, based on result of the 24 verification and on the obtained processing policy. 25 5. An access request processing device according to 1 claim 4, wherein: 2 said third storing means further stores an attribute-3 assigning policy in which an attribute of the one user who requests communication with the other user is set for the other user;

- said determining means based on the obtained processing
- 8 policy further consults the attribute-assigning policy, in
- 9 addition to status of the requestee and information related
- 10 to the requester to determine the process for the request
- and to report the process to the communication device.
- 6. An access request processing device according to
- 2 claim 4, further having an inquiry means for inquiring among
- 3 communication requestee terminals, according to the process
- 4 determined by the determining means, whether to permit the
- 5 communication request, and for obtaining a reply to the
- 6 inquiry.
- 7. An access request processing device according to
- 2 claim 4, further comprising a request instructing means for,
- 3 if information content related to the requester in order to
- handle the communication request is not recorded in said
- 5 first storing means, making an obtain request for the
- 6 information among the requester terminals and obtaining a
- 7 reply.
- 8. An access request processing device according to
- 2 claim 4, being connected to a peripheral information-
- 3 providing means storing information related to the users,
- 4 further comprising an information obtaining means for
- obtaining information related to the requester from the
- 6 peripheral information-providing means if information
- 7 content related to the requester in order to handle the

- 8 communication request is not recorded in said first storing
- 9 means.
- 9. An access rights setting device for use in a
- 2 communication device for inter-communication among other
- 3 communication devices via a relay terminal, the access
- 4 rights setting device comprising:
- an information recording means for accepting input of
- 6 information related to users and recording the information
- 7 in the relay terminal;
- a status recording means for accepting input of status
- 9 on the users and recording the statuses in the relay
- 10 terminal; and
- a policy recording means for accepting input of, and
- 12 recording in the relay terminal, a processing policy in
- which processes for communication requests are set for each
- of the users, the processes each in turn being according to
- 15 a one user from whom there is a request for communication
- 16 with another user, to status of the other user with whom
- 17 communication is requested, and to content of the requested
- 18 communication.
- 1 10. An access rights setting device according to claim
- 2 9, wherein said policy recording means further accepts input
- of, and records in the relay terminal, an attribute-
- 4 assigning policy in which an attribute of the one user who

5	requests communication with the other user is set for the
6	other user.
1	11. An access rights setting device according to claim
2	9, further having a replying means for reporting to the
3	users inquiries from the relay terminal whether to permit
4	requested communications, and for accepting and sending to
5	the relay terminal user replies to the inquiries.
1	12. A computer-readable recording medium storing an
2	access request processing program for use in communication
3	devices providing communication among user terminals on a
4	network, the computer-readable recording medium storing an
5	access request processing program for executing:
6	(A)a step of storing information related to users;
7	(B)a step of storing statuses of all the users;
8	(C)a step of storing a processing policy in which
9	processes for communication requests are set for
10	each of the users, the processes each in turn being
11	according to a one user from whom there is a request
12	for communication with another user, to status of
13	the other user with whom communication is requested
14	and to content of the requested communication;
15	(D)a step of verifying, when a request for
16	communication occurs, the communication requester;

17	(E)a step of acquiring from the communication device
18	the communication requester and requestee, as well
19	as content of the communication;
20	(F)a step of determining a process for the request by
21	obtaining one of the processes in the policy based
22	on the acquired requestee and the content of the
23	communication, and consulting status of the
24	requestee and information related to the requester,
25	based on result of the verification in said step (D)
26	and on the obtained processing policy; and
27	(G)a step of reporting the determined process to the
28	communication device.
1	13. A computer-readable recording medium storing an
2	access rights setting program for use in a communication
3	device for inter-communication among other communication
4	devices via a relay terminal, the computer-readable
. 5	recording medium storing an access rights setting program
6	for executing:
7	(A)a step of accepting input of information related to
8	users and recording the information in the relay
9	terminal;
10	(B)a step of accepting input of status on the users and
11	recording the statuses in the relay terminal; and
12	(C)a step of accepting input of, and recording in the
13	relay terminal, a processing policy in which

processes for communication requests are set, the 14 processes each in turn being according to a one user 15 from whom there is a request for communication with 16 another user, to status of the other user with whom 17 communication is requested, and to content of the 18 requested communication. 19 14. An access request processing method for use in an 1 information providing device providing information to 2 peripheral information terminals in response to requests, the access request processing method comprising: storing per information item user statuses related to 5 6 the information; preparing a processing policy in which processes for 7 information requests are set per information item, the processes each in turn being according to a one user who 9 requests information to status of another user related to 10 the information, and to the information the request targets; 11 when a request for any of the information items occurs, 12 determining and reporting to the information providing 13 device a process for the request based on the processing 14 policy for the information the request targets. 15 15. An access request processing system for use in an 1 information providing device providing information to 2 peripheral information terminals in response to requests, 3

the access request processing system comprising:

first storing means for storing information related to 5 requesters requesting \t the information; 6 second storing means for storing statuses of users 7 related to the information the requests target; 8 third storing means for storing a processing policy in 9 which processes for information requests are set for each of 10 the users, the processes being according to information 11 requesters, to statuses of the users related to the 12 information, and to the information the requests target; 13 authentication means for verifying, when an information 14 provision request occurs, the information provision 15 requester; 16 liaising means for acquiring from the information 17 providing device the requester and the information the 18 request targets; 19 determining means for determining and reporting to the 20 information providing device a process for the request, by 21 obtaining one of the processes in the policy based on the 22 information the request targets acquired by said liaising 23 means, and consulting information related to the requester 24 and status of the user related to the information the 25 request targets, based on the result of requester 26 verification by said authentication means and on the 27 obtained processing policy; 28

an information recording means for accepting input of 29 and recording in said first storing means the information 30 related to the requester; 31 a status recording means for accepting input of and 32 recording in said second storing means the status of the 33 user related to the information; and 34 a policy recording means for accepting input of and 35 recording in said third storing means the processing policy 36 settings. 37 16. An access request processing device for use in an 1 information providing device providing information to 2 peripheral information terminals in response to requests, 3 the access request processing device comprising: first storing means for storing information related to 5 requesters requesting the information; 6 second storing means for storing statuses of users 7 related to the information the requests target; third storing/means for storing a processing policy in 9 which processes for information requests are set for each of 10 the users, the processes being according to information 11 requesters, to statuses of the users related to the 12 information, and to the information the requests target; 13 authentication means for verifying, when an information 14 provision request occurs, the information provision 15 16 requester;

17	liaising means for acquiring from the information
18	providing device the requester and the information the
19	request targets;
20	determining means for determining and reporting to the
21	information providing device a process for the request, by
22	obtaining one of the processes in the policy based on the
23	information the request targets acquired by said liaising
24	means, and consulting information related to the requester
25	and status of the user related to the information the
26	request targets, based on the result of requester
27	verification by said authentication means and on the
28	obtained processing policy.
1	17. An access rights setting device for use in an
2	information terminal connected via a network to an
3	information providing device providing information to
4	peripheral information terminals in response to requests,
5	the access rights setting device comprising:
6	an information recording means for accepting input of
7	and sending to the information providing terminal,
8	information related to users requesting provision of the
9	information;
10	a status recording means for accepting input of and
11	sending to the information providing device, status of user
12	related to the information; and

13	a policy recording means for accepting settings for and
14	sending to the information providing device, a policy in
15	which processes for information requests are set for each
16	information item, the processes being according to
17	information requesters, to statuses of the users related to
18	the information, and to the information the requests target.
1	18. A computer-readable medium storing an access
2	request processing program for use in an information
3	providing device providing information to peripheral
4	information terminals in response to requests, the computer-
5	readable medium storing an access request processing program
6	for executing:
7	(A)a step of storing information related to requesters
8	requesting the information;
9	(B)a step of storing statuses of users related to the
10	information the requests target;
11	(C)a step of storing a processing policy in which
12	processes for information requests are set for each
13	of the users, the processes being according to
14	information requesters, to statuses of the users
15	related to the information, and to the information
16	the requests target;
17	(D)a step of verifying, when an information provision
18	request occurs, the information provision requester;

19	(E)a step of acquiring from the information providing
20	device the requester and the information the request
21	targets;
22	(F)a step of determining and reporting to the
23	information providing device a process for the
24	request, by obtaining one of the processes in the
25	policy based on the information the request targets
26	acquired in said step (E), and consulting
27	information related to the requester and status of
28	the user related to the information the request
29	targets, based on the result of requester
30 .	verification in said step (D) and on the obtained
31	processing policy; and
32	(G)a step of reporting to the information providing
33	device the process determined in said step (F).
1	19. A computer-readable medium storing an access rights
2	setting program for use in an information terminal connected
3	via a network to an information providing device providing
4	information to peripheral information terminals in response
5	to requests, the computer-readable medium storing an access
6	rights setting program for executing:
7	(A)a step of accepting input of and sending to the
8	information providing terminal, information related
_	to users requesting provision of the information;

10	(B)a step of accepting input of and sending to the
11	information providing device, status of users
12	related to the information; and
13	(C)a step of accepting settings for and sending to the
14	information providing device, a policy in which
15	processes for information requests are set for each
16	information tem, the processes being according to
17	information requesters, to statuses of the users
18	related to the information, and to the information
19	the requests target.